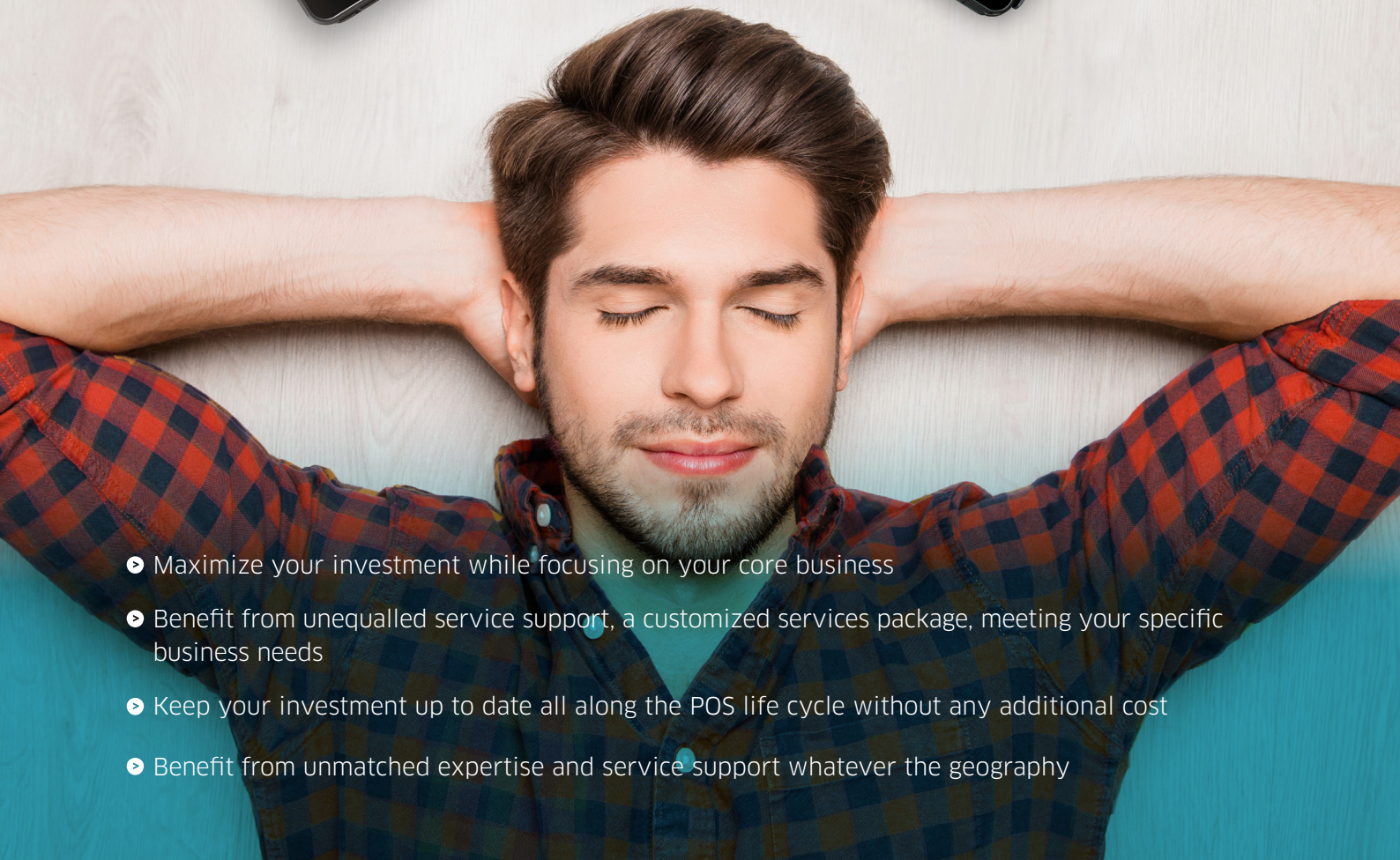


# Hardware Services Package

Peace of mind comes as standard



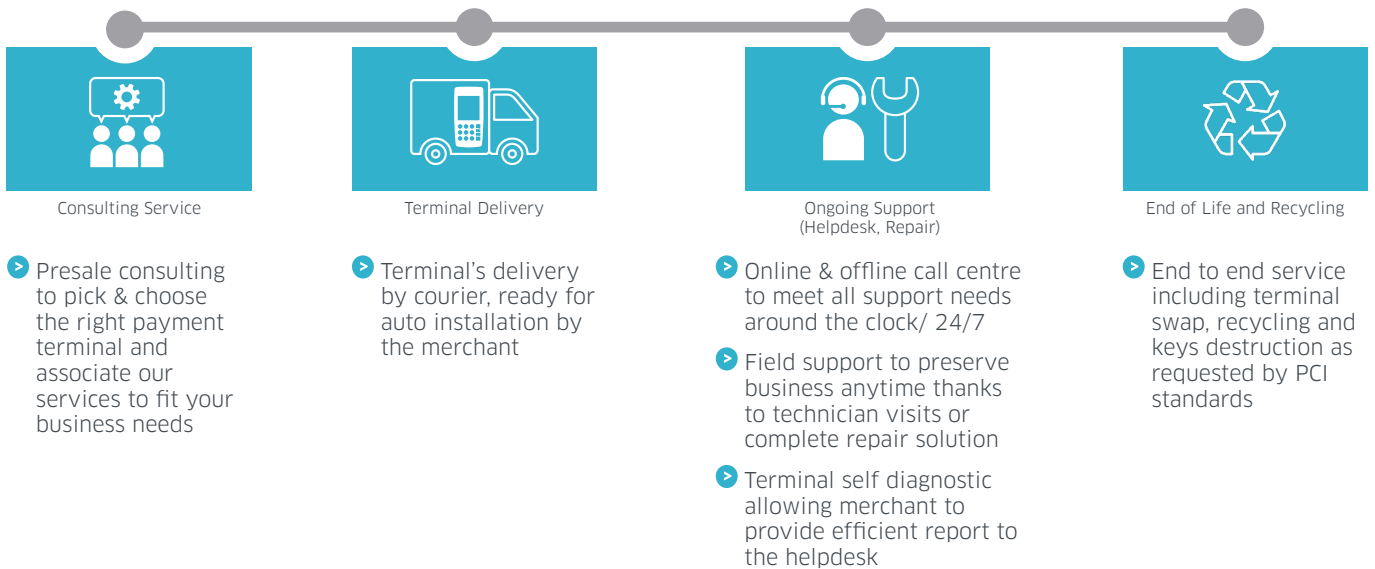
- ▶ Maximize your investment while focusing on your core business
- ▶ Benefit from unequalled service support, a customized services package, meeting your specific business needs
- ▶ Keep your investment up to date all along the POS life cycle without any additional cost
- ▶ Benefit from unmatched expertise and service support whatever the geography

# Hardware Services Package by Ingenico

In an environment where the challenges of payment availability, reliability and security are becoming increasingly crucial, having an expert partner is the insurance that your business will run smoothly.

With Hardware Services Package, we provides to clients a unique set of door-to-door services, delivering solution with customized configuration in all geographies and in all markets. Thanks to our comprehensive IT platform, integration of third-parties components, partners and vendors is made very simple. Our offer being modular, you can choose the right package to fit your business needs. Our services include consulting, terminal's delivery and day-to-day support and maintenance services. Thanks to Ingenico's expertise, initial investments in terminals are preserved throughout the life cycle whatever the age or the technology.

## Scalable and customizable solutions all along the POS lifecycle



## 2 bundles to fit your merchant needs



DETAILED SERVICES	SERVICES PACKAGE	
	Basic	Premium
Self-Care Portal	•	•
Standard Helpdesk		•
Expert Helpdesk		•
Repair	•	•
Installation		•
SWAP services		•
Replacement & Recycling		•

With Hardware Services Package, Releasing you from payment complexity to stay focused on your core business!



[www.ingenico.com](http://www.ingenico.com)

